

NEWS in a NUTSHELL

THE NEWSLETTER FOR THE EMPLOYEES OF MARYVILLE



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Angie Luckie, Catch Her if You Can

The eighth in a series of stories featuring COM Directors

Angie Luckie was born in Pensacola, Florida and grew up in Panama City with her younger sister Hope, and her parents, Wanda and Gene. The Luckies were beach people. It wasn't unusual for her father to pitch a tent for overnight camping trips right at the edge of the water. With the beaches practically in their back yard, they spent every available minute they could soaking it all in. The Luckies loved to vacation too. By the time she was three years old Angie was the first to pack her little suitcase whenever the opportunity to hit the road presented itself.

Some things have changed for Angie since then, but some have remained the same.

Growing up by the Gulf near the beach instilled a deep love of the water in Angie's heart. To this day she feels drawn to the shore and willingly surrenders three to four times a year. Because it takes the least amount of time to get to, Folly Beach in South Carolina is her go-to paradise. She still loves being in the water, whether she's kayaking, paddle boarding, surfing, sailing, skiing, or just sitting in a lawn chair with her feet in the water. The beach is her happy place; the only place where her normally high energy approach to life comes to a screeching halt.

Being determined to get the most out of her time in high school Angie joined the choir, the Flag Core, the Student Government

Association, and the Beta Club. She was a member of the National Honors Society and the Keyettes, (a sorority). She got her BS in Civil Engineering with an emphasis on Environmental Engineering, at Auburn University. It was the first time she had lived so far away from the beach. Her Master's degree took her 1,700 miles west to Arizona State, another landlocked home base. Her first job following college was in Oak Ridge, Tennessee; even further away from the water. In 1999 Angie landed a job at the City of Maryville in the Water Department as an Environmental Engineer. Six years later she became the Director of Engineering, Planning and Codes. When those departments were split, she became the Director of Engineering & Public Works and is now the Director of Economic and Community Development. Being in a public service position all these years gives her a lot of personal satisfaction, especially when she sees firsthand how her work affects the community.

After 5 p.m. Angie is nowhere near ready to wind down. Just like everything in her life, she maximizes her "free time". Angie is the President of the FBI Knoxville Citizens Academy Association. As President, she has been to the FBI Headquarters in D.C. and met James Comey Jr., former Director of the FBI, three times. She is currently also on the Great Smoky Mountains Regional Greenway



Angie at Surf Camp in Costa Rica this summer.

Council (Chair), Experience Your Smokies, (Vice Chair and Nominating Committee Chair), and Keep Blount Beautiful. She has also served on the Blount County Habitat for Humanity (former Chair), and the United Way Allocations Committees. She belongs to the Cokesbury United Methodist Church Choir, and a book club. She loves to hike in the mountains, and she plans to learn how to wake board in the very near future. Sometimes she sits still long enough to read a book or watch a movie!

Angie's parents never met a road trip they didn't like. Every year the Luckies invited their friends from church over to their house to plan the next summer's vacation. The adults tended to the details of the trip while the kids played outside. When it was finally time to pack up the car and embark on their annual adventure, the kids piled into the backwards facing seat in the station wagon. Their primo seat gave them a clear view in case the luggage fell from its perch on top of the car. Eventually, after years of claiming their belongings were bouncing down the highway in high pitched, overly excited

Don't let the facts get in the way of a good story!

~Luckie family quote

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People are the Key

November Birthdays

- 2 Chuck Rowan, Eng. & P.W.
- 3 Jerry Hall, Water & Sewer
- 4 Brad Poplin, Electric
- 5 Thomas Bible, Water & Sewer
- 6 Jana Brown, Water & Sewer
- 9 Danny Baldwin, Eng. & P.W.
Pam Moretz, MFD
John Roberson, Eng. & P.W.
- 10 Steve Davis, Electric
- 13 Leland Blackwood, HR
Becky Connatser, Finance
Matthew Tipton, MPD
- 16 Ed Lindsey, Electric
Derrick McMurray, MPD
- 18 David Hodges, MFD
Teresa Best, HR
Chris Morgan, MPD
Sarah Harris, MFD
- 19 David Boring, Water & Sewer
- 20 Kyle Tallent, Water & Sewer
- 21 Jill Ridings, Finance
Brian Myers, Finance
- 22 Billy Pedigo, Eng. & P.W.
Matthew Gagnon, MFD
- 24 John Wilson, Electric
- 25 Scott Brown, Electric
Ben Tatham, MFD
- 27 Rom Everett, MFD
Tim Lane, Eng. & P.W.



November Anniversaries

- Terry Welshan, Eng. & P.W. 36
- Laurie Head, Eng. & P.W. 33
- Charlie Tucker, Water & Sewer 32
- Harold Dailey, Electric 32
- Gary Walker, Dev. Services 27
- Gene Ferguson, Water & Sewer 24
- Kelly Hembree, Eng. & P.W. 23
- Randy Teffeteller, Electric 19
- Steve Holte, Eng. & P.W. 18
- Debbie Yarnell, Dev. Services 17
- Jeremiah Morton, Eng. & P.W. 13
- Donnie Carroll, MPD 13
- Mike Hicks, MPD 12
- Kim Walker, Finance 11
- Eric Bailey, Eng. & P.W. 11
- Ben Belitz, MPD 6
- Logan Rogers, Eng. & P.W. 3
- Brandon Riggs, MFD 3
- Leslie Crawford, HR 2
- John Priest, MPD 1
- Alex Steele, MFD 1

Accolades and Applause



Promoted
James Bond
*Electrical/Engineering
& Operations
Superintendent*



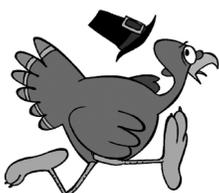
Promoted
**Cindy
Karnoupakis**
*Budget/Financial
Manager*



Promoted
Sherri Phillips
*Financial Services Admin-
istrator/City Recorder*



New Hire
Jordan Clark
Principal Planner



Did you know....

TV dinners have Thanksgiving to thank for their existence? In 1953, someone at Swanson misjudged the number of frozen turkeys it would sell that Thanksgiving by 26 TONS! Some industrious ladder climber came up with a brilliant plan: Why not slice up the meat and repackage it with some trimmings on the side? And thus, the first TV dinner was born!

City Change Agents

Terri Caylor and the Shoeboxes

Samaritan's Purse Operation Christmas Child



For the last five years, Terri has been the Chair on a committee made up of five women at Everett Hills Baptist Church. This small group of power house volunteers work the entire year preparing bright red and green shoe boxes for shipping to children in need all over the world. Operation Christmas Child.



Working with a meager budget of \$1,000 to start the year might seem like an impossible assignment to some, but apparently these five women

believe in miracles. Shipping requires a donation of \$9 for each box. Last year they filled and shipped 654 boxes. That comes to \$5,886 for last year's freight alone. The committee still has to find a way to put something in the shoe boxes. Some of the gift suggestions from Samaritan's Purse include a doll or stuffed animal, toys, shoes, socks, flashlights, toothbrushes, bar soap, pens, crayons, and hair bows. In order to purchase all those items on such a lean budget, the ladies must raise funds and bargain hunt all year long. If one of the ladies spots a bargain while out shopping, the phone lines light up and the word is passed along to other teams in their inner circle. When Terri gets a call like that, it isn't unusual for her to head to the store immediately to load 450 packs of crayons into her shopping cart at a Target clearance sale. *(So if you see Terri at Target, you might want to check the contents of her cart before you get in line behind her at the checkout!)*

Terri's work does not directly benefit children in our community, but it does benefit all of us who see the good work she does and that might inspire us to do something as well. We can all agree that our world is in need of a healthy dose of good works right now! If you would like to help Terri and her team, you can call her at 3400 or email her at tcaylor@maryville-tn.gov.

Angie - Continued from Page 1

voices, it actually did happen. By then though, their screams fell on deaf ears. Angie's dad didn't even slow down, let alone stop to retrieve it until they finally convinced him it was for real this time. They were at least three miles down the road.

The combined family vacations sparked a love of travel for Angie and her sister. Both of the Luckie girls embraced the travel bug their parents passed down to them, and to say it has become one of their passions, would be the understatement of the decade. Angie has traveled to 24 countries and 42 states. She has visited Paris, Sweden, Costa Rica, Mexico, the British Virgin Islands, Norway, Copenhagen, Greece and hundreds of places in the states. She has even taken a Sailing Vacation (on a Catamaran) and two Surf Camp vacations. Her favorite city in the world is Rome - which says a lot about Rome considering how many cities she has experienced over the years.

As much as she loves to go, she loves the planning of a vacation just about as much as the actual vacation. Dubbed the "Efficiency Expert" by her travel companions, Angie is known for her detailed itinerary that outlines the best use of the week for each destination. Her pre-game prep includes trips to multiple book stores, consulting others who have visited before, and hours of research. You can bet if you vacation with Angie you won't miss one significant sight, you'll enjoy all the best food, and experience the most amazing week possible. And... you'll be sleeping in a bit because, as hard as it is to imagine, Angie is not a morning person, she loves to start her vacation days well rested.

Angie is a runner. She loves Chick-fil-A, music, and a tattered stuffed teddy bear named Benny that she received on her very first Christmas. Her favorite holiday is the 4th of July, her favorite movie is *Singing in the Rain*, and the Auburn Tigers are her favorite team. Spring is her favorite season because it's a precursor to the warm days of summer just ahead. She admires her aunt Donna who taught her the importance of loving others and that everyone deserves an equal chance no matter where they come from or who they are. Angie is not a fan of snakes or washing the dishes, but watching a small child or a baby animal play is sure to make her laugh out loud.

For the first 18 years of her life Angie lived within minutes of the beach. These days, it takes six hours of road time before she can sink her toes in the sand and smell the salt air again. Her life here in Maryville couldn't be any more opposite than her childhood years near the water, but the things she learned growing up there still influence her. She is still the kind of person who gets every last drop of life out of her days. The beach is still where her heart feels at home. She's still eager to pack a bag and hit the road, she still sings in a choir, and she still gets involved in the community. Most importantly she still 100% believes in Aunt Donna's approach to loving others.



Angie's passport was stolen in Italy, so she got to make an unexpected trip to the embassy.



Angie picked Aubie up at the airport before an Auburn Club meeting in Knoxville (2006).



Don't forget! The Municipal Building and Ops Center will be closed on Thursday, November 23 and Friday, November 24 in observance of Thanksgiving. Enjoy the long weekend with your family!

People Are the Key

National Public Power Week

On October 4th, Debbie Ryan and Baron Swafford joined forces with volunteers from the City of Alcoa and TVA at Second Harvest Food Bank to pack food for the hungry in honor of National Public Power Week. Public power utilities across the U.S. celebrate Public Power Week the first full week of October every year to help customers and stakeholders understand how they can better engage with their community-owned utility and benefit from all its offerings. The point of volunteering during this week is to build relationships through acts of service. Baron hopes that working an event like this will



shine a light on the fact that community-owned, not-for-profit public power utilities and their employees are our neighbors and fellow community members who are here to serve. In the photo above Debbie pauses while filling bags with macaroni that will be delivered by Second Harvest Food Bank later on this year.

Business is Booming

Spotlight on Economic & Community Development with Angie Luckie

A new retail business opened in Maryville in October.

Sleep Outfitters is located

at 1100 Foch Street, in the old Dubb's Restaurant location. Sleep Outfitters opened their first store in 1983 in West Virginia. Since then they have opened 159 more stores in the U.S. including four in the Knoxville area. For more information visit their website at Sleepoutfitters.com/Stores/TN/Maryville or call 865-223-6471.



Sam Houston Kindergarten Visits the City



Ms. Hunt's class pauses for a photo op with Firefighters Jacob Wenger and Chris Pereda.

2018 Holiday Calendar Set

From Human Resources

The following ten holidays will be observed in 2018:

- New Year's Day** - Monday, January 1
- Martin Luther King's Birthday** - Monday, January 15
- Good Friday** - Friday, March 30
- Memorial Day** - Monday, May 28
- Independence Day** - Wednesday, July 4
- Labor Day** - Monday, September 3
- Thanksgiving Day** - Thursday, November 22
- The day after Thanksgiving** - Friday, November 23
- Christmas Eve** - Monday, December 24
- Christmas Day** - Tuesday, December 25

★ ACTION REQUIRED! ★

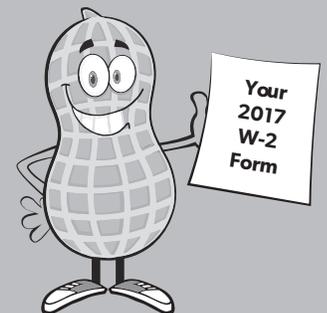
City Policy Acknowledgments

City employees are required to acknowledge certain policies on an annual basis. You can do so by going to the employee page of the website (maryvillegov.com/employees). At the top of the page under the title, Important Message! Action Required, click on the Ethics Policy & Drug-free Workplace Policy Agreement tab. To acknowledge that these policies were provided enter your name and department, click on Yes, I confirm, and then Submit.

W-2 Forms Online this Year

Your 2017 W-2 Form will be available electronically on the employee portal in place of receiving a paper document. City employees are required to submit a consent form now if they agree to receive their W-2 forms electronically instead of individually processed paper copies. This process will be identical to and just as easy as the process you already use to view and print your pay statement. Your authorization will remain on file, and you will continue to receive W-2 forms electronically each year until you notify Finance otherwise. Complete the form on the W-2 Form Agreement tab and click "submit" to authorize this action.

The deadline to complete all forms is November 15, 2017. Submitting these forms online eliminates the need for HR to get paper copies signed by each employee.



People Are the Key

Fridays in the Truck ...with Thomas

Thomas Vananda, a Grounds Maintenance Crew Leader started working for the City in 1998, and will soon be celebrating 20 years of service. The Engineering & Public Works department started their Fall Loose Leaf Pickup duties on October 16. From now until the end of January, five Grounds teams will make their way through the city's neighborhoods visiting approximately 12,000 houses a week, every week. In order to get through all four zones each week, 10 temporary employees are added to the Grounds team. Their mission is to transport as many leaves as possible to one of two compost piles rather than to the landfill. They will collect 500 loads of leaves by the end of January.



As Crew Leader, during the fall, Thomas plans the most efficient route for the leaf vacuum machines to take through each neighborhood, communicates that to the team, and notes the reason why a pile could not be picked up. In the event a citizen calls asking why his leaf pile was left behind, Laurie Head will be able to address their concerns and educate the caller for future leaf collections. Thomas also carries tools in his truck so he can help when the equipment is in need of minor repairs, as well as some yard tools so he can jump in and help where ever he is needed. He keeps an eye on quality control constantly, and schedules repairs for the equipment when needed.

Thomas' favorite time of the year is the fall, it's not because Fall means it's time for leaf pick up though. Nope, he loves the fall of the year because deer season starts in November!

Coming soon . . . Open Enrollment for 2018 Flexible Spending Accounts

Open Enrollment for the 2018 Flexible Spending Accounts will be held soon. If you have participated before, you know that this is a great way to shelter some of your earnings from federal taxes. By setting aside money from your paycheck to pay for certain

health-related expenses or childcare expenses, you can lower your taxable income. There are two separate accounts available:

Dependent Care:

Set aside pre-tax dollars as payroll deductions to cover daycare or after-school care expenses so you and your spouse can work. To be eligible, the dependent must live with you and be 12 or under.



Healthcare:

Set aside pre-tax dollars as payroll deductions to cover eligible expenses not reimbursed by your medical, dental or vision plan, including co-pays for doctor visits, vision care, prescription drugs and over-the-counter medical supplies (NOT over-the-counter medicines, however). Qualified expenses can be for you or any of your eligible dependents. Eligible dependents are your spouse and children under age 26 ("child" as defined by the Affordable Care Act.) Your entire annual election amount is available for reimbursement at any time during the plan year. Full details will be distributed by Human Resources in mid-November.

Maryville Electric Department Removes a Troublemaker Tree

Just another day at the office.



When the tree hit the ground, the earth shook!

Recently the Electric Department was in the process of dropping an extremely old tree in the Oak Park area of the city. The tree was massive. It stood in the middle of the neighborhood, it had made itself comfortable for generations next to an occupied house and eventually nudged up against an electric pole. It had to come down. Danny Frye isn't a small man, yet he was dwarfed by the Red Oak tree that had grown to almost 14' around and more than 80' tall. On the second day of the job, in the middle of the morning,

Danny made the final cut. A haunting cracking noise signaled the tree's final surrender followed closely by a resounding thud. Several City Electric Department crew members were there to see the tree fall exactly where they had planned. A few seconds of stunned silence were closely followed by a lot of relieved slaps on the back and congratulatory hoots and hollers!

At right Danny begins the last cut before the tree gave up the fight. The homeowner of the house in the background thanked the team for their work. He said he'd been raking the leaves from this tree for the last 28 years and was happy to be relieved of that duty.



People Are the Key

Service Awards Breakfast

On October 19 the annual Service Awards Breakfast was held in the Gary Hensley Room. Several employees were honored for their service with a plaque and a monetary gift from the City. All together, 695 years of service were honored.

35 Years

Steve Davis, Electric

30 Years

Mike Seagle, Electric
Bill Walt, Electric
Scotty Martin, Water & Sewer
Rickie Trentham, Water & Sewer
Jack Loveday, Water & Sewer

25 Years

Terri Caylor, Administration
Danny Frye, Electric
Patrick Effler, Electric
William Murphy, Electric
Rom Everett, MFD
Steven Davis, MFD
Danny Wilson, Water & Sewer



William Murphy receives his award for 25 years of service in the Electric Department.

20 Years

Sid Davis, Electric
Keith Church, IT
Jason Pesterfield, MPD

15 Years

Sam Newport, Electric
Jamie Hipps, E&PW
Cristy West, Finance
Bill Bain, MFD
Christine Tillman, IT
Tony Crisp, MPD
David Headrick, Water & Sewer
Doyle Prince, Water & Sewer
David England, Water & Sewer

10 Years

Kevin Stoltenberg, Dev. Services
Dale Jayne, Dev. Services
Dusty Finger, Electric
William Pedigo, E&PW
Charles Mims, Finance
Cindy Karnoupakis, Finance
Sarah Harris, MFD
Chance Hawkins, MFD
Steven Dotson, MPD
Jonathan Ellenburg, Water & Sewer

5 Years

Jason Potter, E&PW
Chris Pereda, MFD
Thomas Craw, MFD
Kevin Bailey, IT
Jason Barham, MPD
Casey Ryding, Water & Sewer
Adam Parton, Water & Sewer
Golman Myers, Water & Sewer



Steve Davis accepts his award for 35 years of service to the City of Maryville from City Manager, Greg McClain.



Steven Dotson was recognized for his 10 years of service in the Police Department.

Congrats y'all!

Trouble Logging-in to View Your Pay Statement?

If you're having problems logging in to see your pay statement, there's an easy fix.

On the employee page of the website, when you click to enter the portal, you will see a new Windows Security window (example to the right). **The Windows Security user name and password are both "portal"**. This extra step allows access from anywhere (home, mobile phone) even if you are not on the City's network.

Click on "Log in" and you will see the familiar login window. Now, just enter your information as you have been doing and you'll be able to view your pay statement.

Authentication required
<https://employeeportal.maryvillegov.com>

Username

Password