



# 2020 Pharmacy Changes

What To Expect



# Change in Carrier

- ▶ **The City of Maryville has made the decision to change the pharmacy carrier from Express-Scripts to OptumRx due to an improved contract**
  - ▶ This improved contract will allow the City of Maryville to continue to provide our low co-pays for medications
  - ▶ Co-pays will remain the same. They are shown below:
    - ▶ Generic: \$10
    - ▶ Preferred Name Brand: \$35
    - ▶ Non-Preferred Name Brand: \$55
    - ▶ Specialty Drugs – 20% co-pay up to a maximum of \$120
    - ▶ Mail Order – you can obtain a 90-day supply of medication for **1** co-pay
- ▶ **OptumRx will be effective on January 1, 2020**



# What You Need To Know

- ▶ **You will receive new UMR ID Cards the end of December**
  - ▶ This new UMR ID card will replace your current Medical and Pharmacy ID
- ▶ **Present your new ID card to your Pharmacist as well as your Physician(s)**
  - ▶ This will ensure prescriptions are presented to OptumRx instead of Express-Scripts
- ▶ **You can access the OptumRx portal through the UMR.com website**
  - ▶ Log in by entering your username and password (Register if necessary)
  - ▶ Select Pharmacy from the menu and it will redirect you to the OptumRx website
  - ▶ Mobile website using your smart phone – OptumRx.com

# New UMR ID Card

**UMR** A UnitedHealthcare Company

CITY OF MARYVILLE

Issuer (80840) 911-39026-02

Member ID: 21129127 Group Number: 76-240008

Member:  
ROB SAMPLE 00 MED

Dependents:  
SPOUSE SAMPLE 01 MED

Copay: OFFICE/SPEC  
\$15/\$30

Preventative/Routine: \$0

0710

Provider: For effective date of coverage call 877-233-1800



  
Rx BIN: 610127  
Rx PCN: 01960000  
Rx GRP: 01963142  
COPAY: TIER 1 & 3  
\$10 /\$35 /\$55

UnitedHealthcare®  
Optima PPO Network



# What You Need To Know

- ▶ **OptumRx Drug List – check the drug list to see which tier your medication will fall in (Generic, Preferred Name Brand, Non-Preferred Name Brand)**
  - ▶ Each pharmacy carrier manages their own medication list. Please check the list to ensure your medications are covered
  - ▶ If you are a diabetic please review the list to determine if your brand of medications and supplies are on the list as a preferred or non-preferred drug
  - ▶ Each pharmacy carrier determines which brand they prefer

# OptumRx Drug List

Tier 1 – Generic  
 Tier 2 – Preferred Name Brand  
 Tier 3 – Non-Preferred Name Brand

Drug Name	Drug Tier	Notes
<b>Analgesics - Drugs for Pain</b>		
acetaminophen-codeine #2	1	QL
acetaminophen-codeine #3	1	QL
acetaminophen-codeine #4	1	QL
acetaminophen-codeine oral tablet 300-15 mg, 300-60 mg	1	QL
apap-caff-dihydrocodeine	1	QL
BELBUCA	2	PA; QL
butalbital-apap-caffeine	1	
EMBEDA	2	PA; QL
fentanyl	1	PA; QL
hydrocodone-acetaminophen oral tablet	1	QL
hydromorphone hcl oral tablet	1	QL
HYSINGLA ER	2	PA; QL
morphine sulfate er oral tablet extended release	1	PA; QL
NUCYNTA	3	QL
oxycodone hcl oral tablet	1	QL
oxycodone-acetaminophen	1	QL
OXYCONTIN	2	PA; QL
ROXYBOND	3	QL

Drug Name	Drug Tier	Notes
diclofenac sodium transdermal gel 1 %	1	QL
etodolac oral tablet	1	
ibu oral tablet 600 mg, 800 mg	1	
ibuprofen oral tablet 400 mg, 600 mg, 800 mg	1	
indomethacin oral	1	
ketorolac tromethamine oral	1	QL
meloxicam oral	1	
nabumetone oral	1	
NAPRELAN	3	
naproxen oral tablet	1	
naproxen sodium oral tablet 275 mg, 550 mg	1	
<b>Anesthetics</b>		
lidocaine external ointment	1	
lidocaine external patch	1	
lidocaine-prilocaine external cream	1	
<b>Anti-Addiction / Substance Abuse Treatment Agents</b>		
BUNAVAIL	3	QL
buprenorphine hcl sublingual	1	QL
buprenorphine hcl-naloxone hcl sublingual tablet sublingual	1	QL



# OptumRx Website

## ► **Member Portal features:**

- Check medication order status
- Drug Pricing Tool – shows you where you can get the medication fill and offers lower cost alternatives (Example – Name Brand Drug – will provide Generic alternative)
- Manage prescriptions for yourself and your family
- At-a-Glance – provides you actions you need to take and history of the medications filled at Retail and Mail
- Member Tools
  - Can provide Text notifications when it's time to refill a medication and if you are out of refills
- Medication cards – provides information about the medications you take



# Mail Order Service

- ▶ **The plan continues to encourage the use of mail order**
  - ▶ 90 days supply of medications for 1 co-pay
  - ▶ If you currently utilize the mail order program you **MUST** contact your Physician and ask them to provide a new 90 days prescription for each of the medications filled through Mail Order
  - ▶ This process will start over on January 1<sup>st</sup> and refills will not be transferred to OptumRx
  - ▶ Prescriptions can be sent electronically from your provider to OptumRx so again, provide a copy of your new ID card to your Physician so they can manage this process for you
  - ▶ A paper Mail Order form is available if your Physician writes you a paper script
    - ▶ Complete this form and send it to OptumRx with the original signed prescription
  - ▶ Specific communication will be sent to employees who are currently utilizing the mail order program to ensure a smooth transition





# Specialty Medications

- ▶ **Specialty drugs are very specialized and expensive medications**
  - ▶ If you are on a Specialty drug, you know it
  - ▶ The Specialty Drug scripts/refills will be transferred from Accredo (ESI) to Briova (OptumRx) specialty drug company
  - ▶ Employees will be sent communications regarding the next-steps as we get closer to January 1st



# Employee Portal

- ▶ Look for information about Optum Rx on the Employee Portal
  - ▶ Employee Presentation
  - ▶ Contact Information for OptumRx
  - ▶ Web Portal User Guide
  - ▶ Information on the OptumRx App
  - ▶ Formulary List – OptumRx Select
  - ▶ Mail Order Information
  - ▶ BrioVA Specialty Program Information

Get access to any of the employee services and benefits listed below by clicking on the tabs. You can access these sites any time from home, your mobile phone, or at the City.

Handbook & Documents	Employee Portal	Prescriptions	Health, Vision & Dental	Retirement
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# Remember...

- ▶ You must present your new ID card to your Physician and Pharmacist
  - ▶ If you don't your medication can not be processed under the pharmacy plan
- ▶ If you utilize the mail order program (90 day supply for 1 co-pay) – contact you Physician
  - ▶ You must get a new prescription from your Physician
  - ▶ Contact your Physician to see if you need to schedule an appointment if they will simply call in the new prescription with refills to OptumRx
- ▶ If you use a Diabetic Insulin Pump – contact HR so we can try to transition the correct supplies for your Pump with OptumRx
- ▶ If you are currently taking a Specialty medication please contact Patty or Leslie at HR and let us know so we can do our best to insure the prescriptions are transferred from Express-Scripts to OptumRx



# Human Resources (HR)



- ▶ We realize Pharmacy benefits are very important to you and your family
- ▶ Be assured that your HR team are here to help
- ▶ If you have any questions or concerns feel free to contact us:

## Direct Extensions:

- ▶ Patty Cox                      ext. 3427
- ▶ Leslie Crawford              ext. 3426



# Questions